



Federal Ministry of Health



THE WORLD BANK



Gender-based Violence Readiness and Response: In-depth Interviews with Temporary Shelters/Safe Homes

Demographic Information	
Date	
State	
LGA	

Before beginning the interview, read the consent form and obtain the participant’s consent to proceed with the interview. **DO NOT proceed without informed consent.** Inform the participant that you would like to start recording the interview & taking notes, and start the audio recorder.

Oral Consent

Hello, my name is _____, representing the Rural Access and Agricultural Marketing Project (RAAMP). I am interested in learning about some of the needs and concerns of people in this community. I’m especially interested in trying to understand some of the issues related to violence that women and girls, men and boys have to deal with here. I hope that your answers to my questions will help improve services for people in this community. I expect our discussion to last about 45 minutes to one hour.

Specifically, I am conducting an assessment of support services in this community for survivors of gender-based violence (GBV). Please note that I am not asking about your personal experiences with GBV. "Gender-based violence" is an umbrella term for any harmful act that is perpetrated against a person’s will and that is based on socially ascribed (i.e. gender) differences between males and females. It can include rape, unwanted sexual contact, intimate partner violence, domestic violence, physical abuse, emotional abuse, financial abuse, threats, and controlling behavior. It can also include trafficking women and girls for sex, female genital mutilation, child abuse, child marriage, forced marriage, and other forms of violence. Women and girls are disproportionately affected by GBV across the globe. Again, I am only interested about the issue and concerns of people in this community and not about you personally or about you being a Survivor of GBV.

During the interview, someone will make audio recording and take notes in order not to miss all the important points we will discuss. However, if you do not wish that the interview be recorded we will not. You may feel uncomfortable talking about some of the topics or your experiences. You are free not to answer any of the questions we ask, and you can stop your participation in the study at any time. Although we would appreciate your participation, you are free to decide not to participate.

The study findings may contribute to efforts to improve GBV services.

You may call the lead local investigator, Dr. Adetiloye Oniyire (08034463508) or Chioma Oduenyi (08033392814), if you have questions or complaints about being in this study. If you have any questions about your rights as a research participant, you may also contact the local Ethics Committee which approved this study about any problems or concerns via Email: bauchismoh@gmail.com

ASK PARTICIPANT: Do I have your permission to continue?

Yes, consent is given → go to question 1

No, consent is not given → Interview with participant must END.

Interviewer’s Signature and date: (indicates respondent’s willingness to participate): -----

Ensure you interview the most informed staff of the facility.

Demographic Information	
Name of Organization	
Type of Organization (Circle one)	a. Governmental b. International NGO c. National NGO d. Community-Based Organization e. Faith-Based Organization f. Other (describe)
Target Populations (Circle all that apply)	a. Women b. Orphans and Vulnerable Children c. Adolescents and Youth d. People living with HIV e. Internally displaced populations f. People with disabilities g. Key Populations
Gender of Respondent	
Position of Respondent	
Name of Interviewer	

Ensure you interview the most informed staff of the shelter facility.

SECTION ONE: SCOPE OF THE PROBLEM AND HELP-SEEKING BEHAVIOUR

1. What are the situations that pre-disposes women to GBV in this community?
Probe: For example, poverty, culture, women’s status, educational level etc.
2. Which people are most insecure or at risk of gender based violence in this community? (Probe for groups of people)
3. What do people do to protect themselves from GBV in this community?
4. What does the community do to protect people? (Probe for community institutions such as churches, mosques etc.)
5. Where do people most commonly seek help when they are exposed to gender-based violence?

6. Are there any individuals, organizations or services in this community that conduct GBV prevention? Please list them:

SECTION TWO: CASELOAD PROFILE

1. What kind of services do you offer? For example, counseling, vocational training, literacy programs, income-generating activities, support groups, advocacy, etc.? Please tell me more about these
2. What forms of GBV do you attend to in this facility most often?
3. Can you briefly tell me what happened to those instances of GBV you attended to? Share example without using their real names.

SECTION THREE: POLICIES, PROTOCOLS AND DATA

1. What policies, protocols, standard operating procedure, algorithm, flow chart, job aids or quality assurance standards does the facility use to care for sexual assault survivors or survivors of other forms of GBV?
2. What are some of the key components of empathetic counseling that are offered here? Probe: For example, active listening, non-judgmental counseling, validation of the survivor's experience, asking questions about safety, offering referrals, etc.
3. How do you make sure that no one has access to the survivor's personal and medical information outside of the providers directly involved in their care?

SECTION FOUR: INFRASTRUCTURE/SERVICE DELIVERY

1. Please describe the shelter services offered in this facility. Probe: who are the most common populations that request shelter in this facility? Are there any requirements (no children, limit on the length of their stay, etc.?)
2. How does the services within the homes address needs of survivors who are living with disability?
3. What are some of the key components of empathetic counseling that are offered here? Probe: For example, active listening, non-judgmental counseling, validation of the survivor's experience, asking questions about safety, offering referrals, etc.

SECTION FIVE: REFERRAL AND COORDINATION

1. Is there a standard referral pathway for GBV survivors/cases in your organization? If yes please describe it.
2. What kind of support do you refer clients in shelters for? [Probe for police or other law enforcement services, legal services, etc.]
3. What is your impression of the ability of the police and legal system here to respond compassionately to survivors and to provide them with justice?
4. Do you have any way to track whether a survivor has contacted the referral organization? If yes, please explain. Probe: For example, do you escort the survivor.
5. During the period this shelter has been in existence, how are the operations funded? Are users charged?

SECTION SIX: CHALLENGES/RECOMMENDATION

1. What are your main challenges in providing services to GBV survivors? Probe: issues specific to the agency like service constraint, funding, human resource, infrastructure, equipment, cultural resistance, political interference etc.
2. What are the gaps in GBV services provided in this community? (probe: quality of service delivery)
3. How can efforts to prevent GBV be improved in this community?

Any other comments?

Thank respondent for taking time to participate in the interview and end interview.